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8 UNITED STATES DISTRICT COURT  
9 NORTHERN DISTRICT OF CALIFORNIA  
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11 ESTATE OF ERLINDA URSUA, )  
12 LORENZO URSUA, individually )  
13 and as Executor for the )  
14 ESTATE OF ERLINDA URSUA, )  
15 ROXANNE BAUTISTA and RHODORA )  
16 URSUA, )

17 Plaintiff(s), )

18 v. )

19 ALAMEDA COUNTY MEDICAL )  
20 CENTER, et al., )

21 Defendant(s). )  
22 \_\_\_\_\_ )  
23

No. C 04-3006 BZ

**ORDER DENYING DEFENDANT  
ABC SECURITY SERVICE, INC.'s  
MOTION FOR SUMMARY JUDGMENT**

24 Plaintiffs, the estate and family of Dr. Erlinda Ursua,  
25 filed this action pursuant to 42 U.S.C. § 1983 against  
26 defendant Alameda County Medical Center (the "Medical  
27 Center"), alleging a violation of Dr. Erlinda Ursua's  
28 Fourteenth Amendment rights. They also sued Alameda County  
and ABC Security Service, Inc. ("ABC") for negligence.<sup>1</sup> Now  
before me is ABC's motion for summary judgment. For a full

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<sup>1</sup> All parties have consented to my jurisdiction pursuant to 28 U.S.C. § 636(c).

1 description of the material facts, see the Order Granting  
2 Defendant Alameda County Medical Center's Motion for Summary  
3 Judgment.

4 ABC is moving for summary judgment on these grounds: (1)  
5 It did not owe a duty to Dr. Ursua, (2) It did not breach such  
6 duty because the Medical Center directed ABC to discontinue  
7 the roving guard position, (3) Its conduct did not cause  
8 plaintiff's death.

9 ABC contends that it did not owe Dr. Ursua any duty  
10 because no special relationship existed between ABC and Dr.  
11 Ursua such that ABC may be held liable for Dr. Ursua's  
12 injuries. Under California law, a special relationship may be  
13 contractually established. See Seo v. All-Makes Overhead  
14 Doors, 97 Cal. App. 4th 1193, 1203 (2002); see also Rest. 2d  
15 Torts § 324A. A security company may be held liable where its  
16 failure to act reasonably under the circumstances causes  
17 injury to those it has contracted to protect. See Marois v.  
18 Royal Investigation and Patrol, Inc., 162 Cal. App. 3d 193,  
19 199-200 (1984) ("By contracting with the business to provide  
20 security services, the security guard creates a special  
21 relationship between himself and the business's customers");  
22 Trujillo V. G.A. Enterprises, 36 Cal. App. 4th 1105, 1008  
23 (1995); Rosh v. Cave Imaging Systems, Inc., 26 Cal. App. 4th  
24 1225 (1994) (affirming a verdict against a security guard  
25 company for an employee's injury by a terminated worker).<sup>2</sup>

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27 <sup>2</sup> Titus v. Canyon Lake Property Owners Assoc., 188 Cal.  
28 App. 4th 906 (2004) which holds that a security company hired  
by property owners does not owe a duty to third parties, is  
distinguishable since Dr. Ursua was an employee of the Medical

1 Plaintiffs have established that a special relationship  
2 existed between ABC and Ursua. ABC does not dispute that it  
3 entered into a contract with Alameda County, the Medical  
4 Center and the John George Psychiatric Pavilion (the "JGPP")  
5 to provide security services. Pursuant to the contract, ABC  
6 and its agents and employees established a special  
7 relationship with the patients and staff at the JGPP and  
8 assumed a duty to protect the patients and staff. Dr. Ursua  
9 was employed by the Medical Center and worked at the JGPP.  
10 California courts have held that in cases where businesses  
11 have contracted with a security company, guards have a duty to  
12 employees, third parties and customers. Trujillo, 36 Cal.  
13 App. 4th at 1108; Marois, 162 Cal. App. 3d at 200. If a  
14 security company does not have a duty to protect employees of  
15 the business that sought, hired and contracted for security,  
16 it is hard to understand what duty it has.

17 The record discloses that ABC's duties included serving  
18 and protecting employees such as Dr. Ursua. In response to  
19 staff complaints about the increasing number of assaults by  
20 patients (Seaton Decl., Exh. 1, Wilson Deposition, Exh. 1),  
21 the Medical Center "increased the number of security personnel  
22 from 2 to 3 officers on all three shifts" (Seaton Decl., Exh.  
23 8, Ferguson Deposition, Exh. 7 ("Ferguson Dep.")). ABC's  
24 Standing Post Orders required security guards to comply with  
25 requests for assistance by staff members (Seaton Decl., Exh.

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27 Center, not a third party. To the extent it suggests a  
28 security company does not owe a duty to employees of the person  
who hired it, Titus represents a distinctly minority view and I  
decline to follow it.

1 18, Thrower Deposition, Exh. 2 ("Thrower Dep.")), and the  
2 guards themselves understood their duties included responding  
3 to calls from staff members such as nurses (Seaton Decl., Exh.  
4 19, Moreno Deposition at 38 ("Moreno Dep.")). I find that ABC  
5 owed a duty to Dr. Ursua.

6 During the hearing on ABC's motion for summary judgment  
7 on October 26, 2005, ABC argued even if it owed a duty to Dr.  
8 Ursua, it did not breach that duty by failing to have a roving  
9 security guard on the day of Dr. Ursua's death because "[t]he  
10 roving was not that high a priority. The lobby entrance and  
11 the red line were critical . . . ." (Thrower Dep. at 39). It  
12 is unclear from the record whether the Medical Center mandated  
13 the change in guard duty to contravene the Standing Post Order  
14 or ABC took it upon itself to rearrange its guards. Mary  
15 Ferguson, the Medical Center's chief quality officer,  
16 understood that two of the security guards would be placed in  
17 the lobby and the third was to do continuous rounds of the  
18 inpatients' units (Ferguson Dep. at 29). She testified that  
19 "[she] had no direct authority to ensure what [was]  
20 recommended took place. [ABC's] job was to implement and to  
21 do their job as they saw fit" (Ferguson Dep. at 40). Viewing  
22 this testimony favorably to plaintiffs, a jury could find that  
23 ABC contravened its Standing Post Orders and eliminated the  
24 roving security guard position at its discretion, and thus,  
25 ABC breached a duty to Dr. Ursua.

26 ABC next argues that it is entitled to summary judgment  
27 because plaintiffs cannot establish that its conduct caused  
28

1 Dr. Ursua's death.<sup>3</sup> ABC contends that it is sheer speculation  
2 whether a roving security guard making rounds through the  
3 halls and other areas of the JGPP would have prevented or  
4 stopped Pavon's assault in time for Dr. Ursua to survive.  
5 Causation is a question of fact for the jury unless the proof  
6 is insufficient to raise a reasonable inference that the act  
7 complained of was the proximate cause of the injury. Lies v.  
8 Farrell Lines, Inc., 641 F. 2d 765, 770 (9th Cir. 1981) (citing  
9 Leaf v. United States, 588 F. 2d 733, 736 (9th Cir. 1978));  
10 Vickers v. United States, 228 F. 3d 944, 953-54 (9th Cir.  
11 2000) ("[C]ausation-related issues involve questions of fact,  
12 unless 'reasonable [persons] will not dispute the absence of  
13 causality.'"); Rosh, 26 Cal. App. 4th at 1235 ("The question  
14 of causation is one of fact; it becomes a question of law only  
15 where reasonable people do not dispute the absence of  
16 causation."); see also Rest. 2d Torts § 434(12). ABC bears  
17 the burden of establishing that there is no room for a  
18 reasonable difference of opinion on the issue of causation.  
19 Rosh, 26 Cal. App. 4th at 1235.

20 A reasonable jury could find that ABC caused Dr. Ursua's  
21 death by failing to provide a roving security guard as

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22 <sup>3</sup> Summary judgment is appropriate when there is no  
23 genuine issue as to any material facts and the moving party is  
24 entitled to judgment as a matter of law. Fed. R. Civ. P. 56.  
25 There is no genuine issue of material fact where "the record  
26 taken as a whole could not lead a rational trier of fact to  
27 find for the non-moving party." Matsushita Elec. Indus. Co. v.  
28 Zenith Radio Corp., 475 U.S. 574, 587 (1986). Plaintiffs bear  
the burden of establishing a genuine issue of material fact  
exists. Celotex Corp. v. Catrett, 477 U.S. 317, 324-25 (1986).  
They also get the benefit of any discrepancies in the record;  
the Court must view the facts in the light most favorable to  
plaintiffs. Matsushita, 475 U.S. at 587.

1 required by its Standing Post Orders. The record abounds with  
2 examples of ABC's substandard service. Although ABC's  
3 Standing Post Orders called for its guards to make rounds and  
4 check areas such as the Acute Hospital, parking and  
5 administration areas hourly, Mr. Thrower, ABC's general  
6 manager testified that "[d]uring the day shift, there were no  
7 hourly rounds" (Thrower Dep. at 39). No one at the security  
8 company seems to have been aware of the hallway of the room in  
9 which Dr. Ursua died. Mr. Thrower testified that the first  
10 time he walked the hallway was when the hospital staff showed  
11 him after Dr. Ursua's death (Thrower Dep. at 28-29).  
12 Miscommunication was a recurring problem. The general  
13 manager, who was the liaison between ABC and the Medical  
14 Center, testified he was not aware OSHA had come in because of  
15 an increase in assaults (Thrower Dep. at 12). Guards did not  
16 understand the scope of their duties, and in their testimony,  
17 they contradict each other and the Standing Post Orders.

18 A reasonable jury could find that had ABC complied with  
19 its own orders or addressed some of these problems, it might  
20 have prevented Pavon's assault or intervened in time for Dr.  
21 Ursua to survive. A reasonable jury could conclude that the  
22 presence of a roving security guard might have dissuaded  
23 Pavon, or a roving guard might have heard Dr. Ursua struggling  
24 or noticed Pavon's unescorted presence in the hallway outside  
25 Room B18. A jury is in the best position to weigh these  
26 considerations and possibilities.

27 That ABC failed to provide the level of security which it  
28 had agreed to provide distinguishes this case from the cases

1 on which ABC relies. The jury is not being asked to speculate  
2 whether additional guards or further layers of security might  
3 have prevented Dr. Ursua's death, or whether the unidentified  
4 assailant was not authorized to be on the premises. See e.g.  
5 Saelzler v. Advanced Group 400, 25 Cal. 4th 763 (2001), Leslie  
6 G. B. Perry & Associates, 43 Cal. App. 4th 472 (1996). See  
7 also Nola M. V. University of Southern California, 16 Cal.  
8 App. 4th 421, 424 (1993).

9 Because a reasonable jury could conclude that ABC caused  
10 Dr. Ursua's death, ABC has failed to satisfy its burden on the  
11 question of causation. Whether plaintiffs succeed in proving  
12 their case against ABC at trial remains to be seen. **IT IS**  
13 **ORDERED** that ABC's motion for summary judgment is **DENIED**.

14 Dated: November 9, 2005

15   
16 Bernard Zimmerman  
United States Magistrate Judge

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